



PRIVACY POLICY

Who are we (owners and controllers of data)?

Sinox FX Incorporated — Office No.71-75 Shelton Street, London, Greater London, United Kingdom

Contact Email: support@sinoxfx.com

We (Sinox FX) are promised to protect the user privacy and other personal information that we collect from you.

How We Use Your Personal Information?

We receive your personal information through various sources such as applications, emails, letters, telephone calls, text messages, cookies, and conversations that occur when you register yourself at SinoxFX. Your personal information has been gathered by us for business purposes such as evaluating your financial profile, processing your request and transactions, informing you about products and services, and providing you customer service. Detailing of the information that we collect from you:

Application Information: The information that you submit to SinoxFX LTD on applications and other forms is considered application information such as name, address, birth date, ID number, occupation, income, etc.

Transaction Information: Whenever you submit your credit/debit card details, bank account, or any other transactional details, they are stored on our server. To prevent any type of fraudulent activities we gather information about your account balance, trading activity, your inquiries, and or responses.

Verification Information: To confirm whether you are genuine or not, we ask you (users) to verify your identity. Verification information may include your passport or driving license.

The examples also include the background information that we receive from public records or third parties. We need to verify your identity as per the guidelines of established financial regulations.

What Is A Cookie And Why Do We Use It At Sinox FX?

When you visit any website, it automatically stores the pieces of information on your device, these small files or pieces of information are known as Cookies. SinoxFX also accesses cookies that are stored on your device. The cookies give us information about your interest and requirement. Using the information provided via cookies, we create the right advertisement or improve our services based on your requirements.

Sinox FX or any of its divisions may use cookies to track your activities on our website. However, the information we collect from your device via cookies is kept anonymous and not personally identifiable.

How We Protect Your Personal Information At Sinox FX?

Sinox FX cares for the safety and security of the user data. The information that we collect from you is protected via a secure socket layer (s) (SSL). This is an encryption technology and keeps your information encrypted on our servers. SSL keeps your information secured from the second or third party other than Sinox FX Ltd.

We clarify that our website is fully secured and is laced with all the latest security technologies such as firewalls, authentication systems (password and personal identification numbers), and access control mechanisms to deal with unauthorized access to systems and data.

How Do We Share Information With Our Affiliates?

We may share your personal information with our affiliates for business purposes, but it is not limited to providing service to customer accounts and giving information to the customers about the new products and services, or helping in the trading activities of the company, its affiliates, or employees and as per the rules and regulation. Our affiliates comprise companies that are being controlled or owned by us as well as companies that have an ownership interest in our company.

The information that we share with our affiliates may include any of the information that we have included above such as your name, address, trading, and account information. We ensure that our affiliates are maintaining the privacy of your information with the same importance as SinoxFX Ltd does under its policy.

How We Manage Your Information With Third Parties?

SinoxFX does not share your personal information with third parties, except as described in the Policy. In third-party disclosures, we may share such information with non-affiliated companies that provides support services for the user account or execute your transactions with SinoxFX Limited, including the

professional, legal, or accounting advice to SinoxFX. Sometimes, we share your personal information with non-affiliated companies as they need it to assist SinoxFX in providing services to you by maintaining the confidentiality of such information to the extent they receive it and to use your personal information only in the course of providing the services and only for the aims that SinoxFX Limited dictate.

SinoxFX may share your personal information with third parties to meet requirements or under your expressed consent. We declare that we never sell your personal information.

OPT Out

There is no obligation to provide your personal information to us but we might not be able to open and maintain your account or provide any additional service in absence of the information. We ensure that the personal information that we share with our affiliates or third parties is mentioned in this Policy.

Whenever you feel the need, you can contact us via email or send a support request at our postal address SinoxFX Office No.71-75 Shelton Street, London, Greater London, United Kingdom. We make you clear that, in case of any such instructions that are received by SinoxFX, we will not be able to continue your service and we may terminate the fund account that you hold with SinoxFX Limited.